**Name:** P11

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|  | **Timespan** | **Content** | **Speaker** |
| 1 | 0:00.2 - 0:31.2 | Um. If I could just take your name for the record on the, uh, your first name for the record. Yeah. Okay. It's great. Um, some of these questions are a bit of a work in progress. Um, I'm happy to ever find them into, uh. Okay, so if there's any that might sound a bit strange or don't seem to make sense, that's. That's why. Okay. Okay. Um, so the first question is, um, do you find authentication? In other words, logging into websites or applications difficult because of your disability? [Cerebral Palsy] That's a yes or no or maybe. | Interviewer |
| 2 | 0:31.5 - 0:32.7 | Uh, yeah. | P11 |
| 3 | 0:32.7 - 0:34.6 | Sometimes. Yeah. Okay. That's fine. | Interviewer |
| 4 | 0:35.3 - 0:36.7 | Recognize it? Does it. No. | P11 |
| 5 | 0:37.0 - 0:54.5 | Yeah yeah yeah it does, it does. That's fine. Um, and in what ways does your disability make, um, logging in hard for you today? So what would you say the main difficulties are? Um, that relates to sometimes remembering. Need remembering. Yeah. Yeah. | Interviewer |
| 6 | 0:54.6 - 0:58.6 | Because we got. I'll go on a tablet and then there's the TV. | P11 |
| 7 | 0:59.0 - 1:04.3 | Yeah. Yeah. She managed to remember just the sheer amount of stuff. | Interviewer |
| 8 | 1:04.3 - 1:06.7 | And there was this facial recognition as well. | P11 |
| 9 | 1:07.0 - 1:27.3 | Yeah. That's right. I'll ask you a question about facial recognition later. Just checking it. Stoic, right. Um, um, how how important is it for you to get logged in quickly? We say on a scale of 1 to 5, not very important. Um, not too wide or five being. It's quite important for you to get logged in quickly. | Interviewer |
| 10 | 1:27.3 - 1:31.9 | Well, it depends if I'm waiting for the bus to the day centre. Sometimes it's quite tricky. | P11 |
| 11 | 1:32.0 - 1:33.7 | Yeah. Uh, so. | Interviewer |
| 12 | 1:34.0 - 1:35.5 | We'll get into something quickly, you know? | P11 |
| 13 | 1:35.5 - 1:46.2 | Yeah. So it depends on the situation. Yeah. Okay. So, um, and how high did you operate? The importance of security. Are you not too worried about that? Would you? Very worry. | Interviewer |
| 14 | 1:46.5 - 1:48.5 | Well, with viruses, it's quite. Yeah. | P11 |
| 15 | 1:49.0 - 2:21.2 | Yeah, yeah. Okay, so you don't get infected or lose data or anything like that. Okay. That's that's probably a pretty rational answer that, um. How often do you sacrifice security to make logging in easier. So, for example, to you, would you consider using easy passwords? Reusing passwords, not using two factor authentication would do sometimes do that maybe. Um, not very often the case. Quite often. Would you do that, you think? Not very often, but not very often. Okay. | Interviewer |
| 16 | 2:21.3 - 2:23.8 | There's always a risk that you could get a virus in there. | P11 |
| 17 | 2:23.9 - 2:44.3 | Yeah. So you're quite sensible about it. That's that. Yeah. Um, and kind of related is do you sacrifice security because it's too difficult to authenticate with your disability. So this is more relation to your disability. Do you do you think you might. I mean, I suppose you said not very often. So you're you're quite cautious about that anyway. | Interviewer |
| 18 | 2:44.4 - 2:44.7 | Yeah. | P11 |
| 19 | 2:45.1 - 2:47.6 | Regardless of whether you have the disability or not. | Interviewer |
| 20 | 2:47.6 - 2:52.4 | Because I had the tablet just. Yeah, it's quite expensive. | P11 |
| 21 | 2:52.7 - 2:53.0 | Yeah. | Interviewer |
| 22 | 2:53.1 - 2:54.6 | I don't want to get anything nasty on it. | P11 |
| 23 | 2:54.8 - 3:16.9 | No no, no. Yeah. We have we have to protect. So I've constantly sort of guarding against that sort of thing and sort of, you know, checking against phishing emails and that kind of thing. If you have to be on your guard about it because later, um, if you had to choose, would be far more security or an easier or faster login thing. Uh. | Interviewer |
| 24 | 3:19.8 - 3:20.1 | Wow. | P11 |
| 25 | 3:21.1 - 4:01.7 | Uh, the reason I'm asking this is because just trying to gauge whether, I mean, the disability is so bad that it becomes too difficult to log in or whether, you know, um, because previous studies showed, uh, sort of if you sacrifice security a bit, it becomes a bit easier. But, um, there's also some some people have answered that they wouldn't sacrifice security in any way for it because it is part of the login system. Um, so the question again, if you had to choose between more security or ease of I mean, it's it's probably a not a fair question because people would want both. Um, so I suppose balanced is number three sort of a balance between usability and security. Insecurity ? | Interviewer |
| 26 | 4:01.7 - 4:02.2 | Yeah. | P11 |
| 27 | 4:02.5 - 4:03.0 | Something like. | Interviewer |
| 28 | 4:03.0 - 4:04.2 | That. Yeah. Number three. | P11 |
| 29 | 4:04.5 - 4:14.9 | Never say I could. Um, would you like to have one system that you could use to log into most of your websites or applications to say yes, no, maybe. | Interviewer |
| 30 | 4:16.8 - 4:19.2 | Maybe if you just have one system that can, you know. | Staff |
| 31 | 4:19.2 - 4:20.2 | Yeah. Everything. | P11 |
| 32 | 4:20.7 - 4:23.3 | Yeah. Okay. Let's go for it. Yeah. Okay. | Interviewer |
| 33 | 4:23.5 - 4:24.2 | TV and. | P11 |
| 34 | 4:24.8 - 4:53.4 | Yeah. Yeah. Yeah. And remember, you don't have to remember everything there is to just be one. One way to do it. As long as this is good. Um, when you log in to a site or service. Service? Um, would you like to have details of your disability passed across so that they can automatically adapt your service experience for you? So this is one thing that cropped up in my supervisors [research] about passing details. So you didn't have to repeatedly do it. | Interviewer |
| 35 | 4:53.6 - 4:54.9 | Yeah. Um. | P11 |
| 36 | 4:55.8 - 4:56.0 | Yes. | Interviewer |
| 37 | 4:56.3 - 5:06.1 | It. Does vary in places. Um. Um, security questions on the, uh, like. | P11 |
| 38 | 5:07.3 - 5:10.0 | And what was your first pet and what was your mother's maiden name? | Staff |
| 39 | 5:10.3 - 5:11.2 | [Internet service provider name]. | P11 |
| 40 | 5:11.2 - 5:12.1 | Like. Yeah, yeah. | Staff |
| 41 | 5:12.1 - 5:12.5 | Yeah. | Interviewer |
| 42 | 5:12.7 - 5:26.4 | Yeah, you've got to give you you know, that can be. So my, my brother [Anonymous], my sister and brother you know. Mhm. Sherry knows. Mhm. And it can be you know. | P11 |
| 43 | 5:27.4 - 5:55.8 | Yeah. So if Virgin Media you're giving that example [P11] a [Internet service provider name] can sometimes be annoying cause I'm asking all of these different questions to you. If they were aware of your disability that sometimes you struggle to have to answer all of those. Yeah. Do you think that would be a better thing for you? Because they could adapt things to make it easier? Um, and maybe not have to go through the same process all the time because they'd be aware of your disability. And it might just be that you only have to do one thing rather than the ten. Yeah. | Staff |
| 44 | 5:55.8 - 5:56.8 | That. That's right. Yeah. | P11 |
| 45 | 5:56.9 - 6:18.1 | Yeah. Yeah. Yeah. There it is again. The reason so I can explain is the idea is we'd have this sort of application and you just put your details in once, put in your disability, and then when you go to log into a system, if they need to know anything about your disability, you know, to provide a different service, the application can tell them on your behalf. You don't have to keep. | Interviewer |
| 46 | 6:18.1 - 6:18.7 | You out. | P11 |
| 47 | 6:18.7 - 6:19.8 | Or, you know, have. | Interviewer |
| 48 | 6:19.8 - 6:21.8 | It written down once. | P11 |
| 49 | 6:22.1 - 6:22.4 | Yeah. | Interviewer |
| 50 | 6:22.8 - 6:24.9 | Yeah. Date of birth. Your address? | P11 |
| 51 | 6:25.1 - 6:25.3 | Yeah. | Interviewer |
| 52 | 6:25.4 - 6:27.8 | One button and send it to them or something. | P11 |
| 53 | 6:27.8 - 6:35.9 | Yeah. Yeah. It could be all those things and more. Yeah. So it could. Could be more than just you just. But it could be like I say, name. Address. That's very good idea. Yeah, I think. | Interviewer |
| 54 | 6:36.2 - 6:37.0 | That would be a. | P11 |
| 55 | 6:37.0 - 6:52.2 | Good one. Yeah. Especially. Yeah. If you've got a disability, that could be how it's filled out all the time. So that'd be great. Yeah. Okay. Um, and just kind of a related question, would you like the option to choose which elements of your disability were veiled or which, I suppose. | Interviewer |
| 56 | 6:52.8 - 6:55.3 | I don't mind. Yeah. Yeah. Yeah. | P11 |
| 57 | 6:56.2 - 6:57.0 | Yeah. Yeah. | Interviewer |
| 58 | 6:57.4 - 6:57.7 | Yeah. | P11 |
| 59 | 6:59.0 - 7:08.8 | Um, how would you feel about trusting a company with information about a disability. Do you think there would be any benefits or, uh, negative side effects that it could have? | Interviewer |
| 60 | 7:09.6 - 7:13.0 | Well, they could be, but you've got to do something for them. | P11 |
| 61 | 7:13.3 - 8:05.1 | Yeah. And that's the that's the way I thought it was. I'd entirely agree with that answer. Um, uh, would you like to see a logging system that would work with a variety of, um, inputs and, um, talk about, uh, accessible, um, accessible, uh, adaptive technology? I'm just trying to think of accessible technology. So I forgot about assistive technology. Yeah. Um, sorry. Um, so, I don't know, because of your condition where you use, uh, things like sort of paddles or sort of, um, I mean, some case, some some people used it, both devices. So also other things like could be audio text to speech had may have been other assistive technology. So you mentioned earlier something about um facial Face recognition is that. Is that something you currently use? | Interviewer |
| 62 | 8:05.4 - 8:05.8 | No. | P11 |
| 63 | 8:05.9 - 8:06.6 | You know. Yeah. | Interviewer |
| 64 | 8:07.0 - 8:14.9 | I'm very lucky. Nimble fingers. But yeah, for some people, it would be easier to. Yeah, apparently, they could do it. | P11 |
| 65 | 8:15.0 - 8:32.2 | Yeah. Yeah. A few people have said that they would find that much easier or. Well, yeah. Like, say, a paddle, a paddle. I mean, I suppose it's kind of obvious in a way that some people would, would use that. Um, are there any other alternatives that you would consider using any alternative, or did you happy with just typing? | Interviewer |
| 66 | 8:32.8 - 8:38.9 | Uh, well, things got really, really bad. Yeah. Do you use facial recognition? | P11 |
| 67 | 8:39.1 - 8:44.7 | Yeah. Yeah, I'm usually quite. Yeah. Okay. So that never has to happen. But. | Interviewer |
| 68 | 8:45.6 - 8:49.8 | You know. Something that could change depending on where somebody is down the line. | Staff |
| 69 | 8:49.9 - 8:50.2 | Yeah. | Interviewer |
| 70 | 8:50.5 - 8:51.0 | It is. | Staff |
| 71 | 8:51.3 - 9:05.0 | But yeah, it's something I think about occasionally if I, you know, have to. Well I may well do it when I get older or you know, if something's happened I I'd, I think I'd probably use it. I think personally I would use something like those devices. | Interviewer |
| 72 | 9:05.0 - 9:08.8 | Because you can get this. These blow out things. | P11 |
| 73 | 9:08.9 - 9:17.8 | Yeah they off and devices that. Know some people with cerebral palsy. We used to do all kinds of things on and that. | Interviewer |
| 74 | 9:17.8 - 9:24.6 | And yeah we had a good friend of ours. He he had that motor neuron thing. | P11 |
| 75 | 9:24.6 - 9:25.7 | Yeah yeah yeah. | Staff |
| 76 | 9:25.8 - 9:26.1 | Yeah. | Interviewer |
| 77 | 9:26.2 - 9:28.7 | You know, he could do stuff like that. | P11 |
| 78 | 9:29.0 - 10:06.4 | Yeah. Yeah. I occasionally watch some people play games on them and stuff like that online and things like that. Um, or some strange. They can do some incredible stuff with it. Some people are very really concerned with it. Um. So you mentioned that, um, would you like, um, ah. We vote. These are all kind of. This is what I'm saying. It's a work in progress. These are all kind of related questions. Okay. Um, you mentioned that about the two. Um, would you say that you're currently happy with the way you log into sites. Would you like to see changes made, do you think? | Interviewer |
| 79 | 10:06.6 - 10:27.4 | No. It's sometimes difficult. Mhm. When you get used to one way and then they change it again. Yeah. Just like Casa did. Yeah. Go go go back to shoot. Mhm. That back. How'd you do this. Mhm. Yes. You learn one way and then they changed again. | P11 |
| 80 | 10:27.6 - 10:38.6 | Yeah. So funny. Really annoying. That's a very interesting point. So some sort of consistency. Yeah. Um again maybe having one system log in to everything that you could get used to. | Interviewer |
| 81 | 10:38.7 - 10:39.0 | Yeah. | P11 |
| 82 | 10:39.0 - 11:05.9 | Something like that. Yeah. Okay. That's very good one. Um. You know, the, um. So kind of related again. Uh, do you find it frustrating when logging into systems? Do you fear losing data? Um, do you worry about privacy being locked out or having trouble with? What's your sort of feeling? General feelings for a hero. | Interviewer |
| 83 | 11:06.1 - 11:11.7 | Well, sometimes it can be annoying if you, um. You know, you've got to wait again. | P11 |
| 84 | 11:12.2 - 11:15.0 | Yeah. Okay. It's just, uh, annoying. Is a good one. Yeah. | Interviewer |
| 85 | 11:16.6 - 11:24.0 | Yeah. You're booking it? Yeah. Um, because my sister and brother were taking me ratio and my birthday. | P11 |
| 86 | 11:24.2 - 11:24.7 | Uh, yeah. | Staff |
| 87 | 11:24.8 - 11:31.8 | Now she's learned and hating Ireland. Yeah. And we got through it, and then the computer crashed. Oh, yeah. | P11 |
| 88 | 11:32.7 - 11:33.1 | Yeah. | Interviewer |
| 89 | 11:33.2 - 11:36.0 | And you always got set time to do something. | P11 |
| 90 | 11:36.0 - 11:37.8 | And sometimes feel rushed and. | Staff |
| 91 | 11:37.9 - 11:46.6 | Probably got the paperwork and. It's time to find out. And you've got to go again. Yeah. Yeah. It would be easier if the time on it. | P11 |
| 92 | 11:47.4 - 11:48.2 | Okay. Yeah. | Interviewer |
| 93 | 11:48.3 - 11:49.3 | Yeah, I thought. | Staff |
| 94 | 11:49.6 - 11:49.7 | So. | Interviewer |
| 95 | 11:49.9 - 11:54.5 | Because I get that really frustrating. If I'm like, oh my God, it's the time out in two minutes or whatever. | Staff |
| 96 | 11:54.5 - 11:56.2 | Yeah. If you missed just one. | P11 |
| 97 | 11:56.2 - 11:59.3 | Yeah. I mean, you completely like questionnaires and things for them. Yeah. | Staff |
| 98 | 11:59.4 - 11:59.5 | Yeah. | P11 |
| 99 | 12:00.6 - 12:09.8 | That's right. Yes. Uh, a lot of the interviews I've mentioned before. They said they'd like to see a longer time. Yeah, time to complete the things and things like that. Uh, yeah. I think. | Interviewer |
| 100 | 12:09.8 - 12:10.8 | They should start all over. | Staff |
| 101 | 12:10.9 - 12:11.5 | Again. Yeah. | Interviewer |
| 102 | 12:11.7 - 12:15.4 | You've got, you've got a made a cup of tea and you have a shot here, remember? Um, but. | Staff |
| 103 | 12:15.5 - 12:15.8 | Yeah. | Interviewer |
| 104 | 12:16.4 - 12:17.2 | Okay. Sure. | P11 |
| 105 | 12:17.4 - 12:25.4 | Yeah. I think they did it for security reasons, but I think, um, it's a time out. But I think certainly when, when you consider people with with disabilities. Yeah. | Interviewer |
| 106 | 12:25.7 - 12:27.2 | It might need a bit longer. | Staff |
| 107 | 12:27.2 - 12:54.7 | Yeah. There's there's a lot of reasons why that need longer. Uh, so have that having that as an option would definitely help things I think. Um, uh, so this is, you know, when you log into something, do you think a company should automatically know who you are, or do you welcome the fact that you have to keep looking in? Um, I mean, I know that so that's the sort of security measure where they make you log in time and time after, and you. | Interviewer |
| 108 | 12:55.1 - 12:58.7 | Can be annoying. Um, I said, yeah, if you rush through the. | P11 |
| 109 | 12:59.2 - 13:16.5 | Yeah. And you've got to log in. Yeah, yeah. So you if you want to just be able to at the end. Yeah. Yeah. So, um, and do you feel that security is an organization's responsibility, that as a user or a bit of both? I think so, with security. Privacy. | Interviewer |
| 110 | 13:16.8 - 13:17.4 | Um. | P11 |
| 111 | 13:17.9 - 13:45.8 | And it should not be the organizations that you're using, the service that you're using. Should that be their responsibility for privacy and security or. Yeah. Maybe. Yeah. Yeah. Okay. Um, would you consider using an on person device for logging in, say something like a keyfob or a USB key? Um, I believe you switched a biometric device. Or maybe just a mobile phone to log in with you. | Interviewer |
| 112 | 13:46.4 - 13:48.6 | Do you think? Yeah, that would be. Mhm. | P11 |
| 113 | 13:49.0 - 13:54.3 | Yeah. My hand is something you just carry on to like say to plug into a computer and it logs you automatically. | Interviewer |
| 114 | 13:54.3 - 13:56.5 | And that one of them is it's not a smart one. | P11 |
| 115 | 13:56.7 - 13:57.7 | Okay. Yeah. | Interviewer |
| 116 | 13:57.9 - 13:59.0 | You know. Yeah. | P11 |
| 117 | 13:59.1 - 14:11.8 | Yeah. Yeah. I mean, my, my my phone is kind of an obvious choice that people do kind of use. You ready? Yeah. You know, for verify verification. But there are things like these little USB keys that you can use. | Interviewer |
| 118 | 14:11.8 - 14:13.6 | Yeah. USB key? Yeah. | P11 |
| 119 | 14:14.1 - 14:14.4 | Yeah. | Interviewer |
| 120 | 14:14.6 - 14:19.1 | And then just be plugged in the straight away. You wouldn't have to worry about doing all of the logging. And again. | Staff |
| 121 | 14:19.5 - 14:26.0 | You will not change this phone show. Yeah. But even though it was doing a cable transfer. Yeah. | P11 |
| 122 | 14:26.1 - 14:26.3 | Mhm. | Staff |
| 123 | 14:27.3 - 14:29.6 | Yeah. Because you can do Wi-Fi. You. | P11 |
| 124 | 14:30.8 - 14:31.9 | Okay. Yeah. | Staff |
| 125 | 14:31.9 - 14:32.5 | Yeah. Yeah. | Interviewer |
| 126 | 14:32.5 - 14:39.6 | And he was doing it and uh plugged in and then this, it just. | P11 |
| 127 | 14:39.6 - 14:40.3 | Transferred. | Staff |
| 128 | 14:40.3 - 14:52.3 | Everything and wouldn't keep my old phone charger socket. Mhm. You just had to jog it and it went off. Yeah. You know shoving something. You can get into the phone tomorrow. | P11 |
| 129 | 14:52.4 - 15:16.5 | Yeah. Yeah I does have it so many times to me it's just they, they just wear out don't they. And uh I tend to try and use wireless charging now more often than not. I still use the plug in one, but I just find it saves the plug a bit longer. Yeah, it just adds a bit longer. So yeah. Um, but they are getting better now with the new species. They're a bit easier to put in that. Yeah, that's like the price. | Interviewer |
| 130 | 15:16.6 - 15:18.1 | This one for speed charging. | P11 |
| 131 | 15:18.4 - 15:19.2 | Yeah. Yeah. | Interviewer |
| 132 | 15:19.6 - 15:21.0 | That that is really annoying. | P11 |
| 133 | 15:21.3 - 15:57.2 | Yeah. Well that's that's nothing. Yeah. The hardware side. So you know, and so if we didn't have to be more reliant on our phones, but if we didn't have to rely on our phones for security. Yeah. You know, maybe an alternative to that would be a good idea. So you you didn't have to, you know, you didn't have to be charged and all that kind of thing. Yeah. Um, um, so that's pretty much the end of it. Um, just one more thing. I'm going to refine the questions and do an online questionnaire. Um, later on in the study. Um, would you like the options to be included in future research questions? What's that? | Interviewer |
| 134 | 15:57.6 - 15:58.8 | Would that be here or. | P11 |
| 135 | 15:59.4 - 16:00.7 | Speaking tomorrow night TV? Yeah. | Staff |
| 136 | 16:01.1 - 16:11.2 | It's everything. Yeah, I could I could bring in a questionnaire sheet and run to it with you all. It will be online. You might be sent here and this could. | Interviewer |
| 137 | 16:11.2 - 16:11.5 | Be. | Staff |
| 138 | 16:12.6 - 16:14.2 | For me. It would be easier here. | P11 |
| 139 | 16:14.4 - 16:14.6 | Yeah. | Interviewer |
| 140 | 16:15.2 - 16:17.3 | To support you. Do you want to do me? | Staff |
| 141 | 16:17.3 - 16:22.2 | It would be easier here because my brother and I. Sister, get a load of paperwork. Yeah. | P11 |
| 142 | 16:23.0 - 16:26.3 | We can always help support you with something you want to carry out and. | Staff |
| 143 | 16:26.6 - 16:29.5 | Yeah, yeah, yeah. It's never gonna be easier here. | P11 |
| 144 | 16:29.6 - 16:40.3 | Yeah, I can do it anyway, anywhere you want. Um, but it's just. Just so that I can contact you in the future. Also, um, we're trying to develop a prototype application to make things looking easier. Kind of like an. | Interviewer |
| 145 | 16:40.3 - 16:41.4 | All in one thing. That would be. | P11 |
| 146 | 16:41.5 - 16:41.8 | A different. | Interviewer |
| 147 | 16:41.8 - 16:43.3 | Way to, say year. | P11 |
| 148 | 16:43.8 - 16:55.0 | Yeah. Yeah. That's perfect. Yeah. Know. But but yeah. Be great. Your name is listed and you can find out more about it when it sort of develops information. I really appreciate it. It's like. | Interviewer |
| 149 | 16:55.5 - 16:58.4 | Well damn I know right from you the. | Staff |
| 150 | 16:59.0 - 16:59.3 | I take. | P11 |
| 151 | 16:59.6 - 17:01.8 | A little bit of time to give before your bosses come. | Staff |
| 152 | 17:02.1 - 17:02.9 | Yes I have. | P11 |
| 153 | 17:03.0 - 17:07.4 | I'm going to go and grab mine, So I will leave you to get back to your session. | Staff |
| 154 | 17:07.5 - 17:08.4 | Okay. Thanks. | P11 |
| 155 | 17:08.4 - 17:14.1 | You're not getting it yet? Just on air. | Staff |
| 156 | 17:16.0 - 17:19.2 | That's. Right. | P11 |
| 157 | 17:19.2 - 17:21.1 | Thank you. Yeah. You good? | Staff |
| 158 | 17:21.4 - 17:21.7 | Yeah. | P11 |
| 159 | 17:21.7 - 17:25.3 | I'm good. I put the chair up. Thank you. I'm straight. | Staff |
| 160 | 17:25.4 - 17:26.7 | Thank you so much for your time again. | Interviewer |
| 161 | 17:26.8 - 17:27.3 | Okay. | P11 |
| 162 | 17:27.5 - 17:27.7 | Yeah. | Interviewer |
| 163 | 17:29.4 - 17:30.2 | All right. | Staff |
| 164 | 17:30.4 - 17:33.5 | Maybe I'll see you again at some point. Uh, okay. Yeah. | Interviewer |
| 165 | 17:33.8 - 17:34.4 | Take care. | P11 |
| 166 | 17:34.6 - 17:35.1 | Take care. | Interviewer |
| 167 | 17:35.2 - 17:37.5 | Right. I'll get [Anonymous] for you. | Staff |
| 168 | 17:37.6 - 17:38.0 | Okay. | Interviewer |
| 169 | 17:38.0 - 17:40.2 | Let's that. If you want to sign those. | Staff |
| 170 | 17:40.3 - 17:41.4 | Yeah, sure. Yeah. | Interviewer |
| 171 | 17:42.4 - 17:46.5 | And then I'll fill in the rest of [P11]'s bits. Great. Thanks. Saturday. | Staff |
| 172 | 17:46.6 - 17:47.0 | Thank you. | Interviewer |
| 173 | 17:51.2 - 17:54.8 | How should I know? This is the third time I lost you. What was your mom's name again? | Staff |
| 174 | 17:54.9 - 18:00.1 | If I remember then. Really? Yeah. [Anonymous]. Place the IP anyway. Yeah. | Interviewer |
| 175 | 18:00.2 - 18:00.5 | Yeah. | P11 |
| 176 | 18:02.3 - 18:04.4 | Mhm. And, uh. | Interviewer |
| 177 | 18:04.9 - 18:05.4 | Since. | Staff |